

SA5 Financial Reporting

The best of the best – 101

SA5 Financial Reporting



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VP, Franchises, Customer Advocate

SA5 Financial Reporting – the best of the best

- Controlling Data Quality
- The General Ledger
 - Configuring the GL
- Key Reports
 - Detailed Balance Analysis
 - Aging reports
 - Payment Reports
 - Credit Card ACH Report
 - History Reports (Payments, Production and Adjustments)
 - Discounts Remaining
 - Tax Report

Controlling Data Quality

Control the quality of data in ensures quality data and reporting.
Inforce Date Controls

General Setup - Financial

Default Credit Limit:	<input type="text" value="5000.00"/>	<input type="checkbox"/> Disable Installment Billing	Round Calculated Prices:	<input type="text" value="Off to the nearest"/>	<input type="text" value="\$0.05"/>
1st Month of Fiscal Year:	<input type="text" value="1"/>	<input checked="" type="checkbox"/> Post Installments During Aging			
Prepay Discount Cutoff:	<input type="text" value="98.00"/>	<input type="checkbox"/> Non-Autopay Installment Next Statement			
		<input type="checkbox"/> Don't Auto Post CAW/ML Payments	<input type="checkbox"/> Do Not Interpolate Prices		
		<input checked="" type="checkbox"/> Show Credit Card Security Code	<input type="checkbox"/> Automatic Prepay Management		

Limit Journal Entry

Days Early:	<input type="text" value="3"/>	Days Late:	<input type="text" value="3"/>
<input checked="" type="checkbox"/> Production	<input type="text" value="12/02/2024-12/31/2024"/>	<input checked="" type="checkbox"/> Payments	<input type="text" value="12/02/2024-12/31/2024"/>
<input checked="" type="checkbox"/> Adjustments	<input type="text" value="12/01/2014-12/31/2024"/>		

Restrict Access and User Rights by role

Configure appropriate level of segmentation to your business needs

Map discounts, adjustments and revenue by service line

Required Fields

Service Assistant > Settings > General Setup - Company

- Allow Future Sale Dates
- Force PW Complexity
- Limit Past Sale Dates Days
- Force Periodic PW Changes
- Lock Call Log Entries ?
- Every Days
- Limit Past Cancel Dates Days
- Call Log Outcome

Service Assistant > Settings > General Setup - Customer

General Setup - Customer

Required Information:

- Title
- Cancel Reason
- Size
- Zip/Postal Code
- Property Inventory
- Tax Code
- Route
- Map Code
- Request Email
- Cancel Date
- Source
- Territory
- Phone Number

General Setup - Program/Job

Automatically Add Sold Date

After 1st Program Service:

After 1st Special Job:

Production Defaults:

- Product Amounts
- Start Time
- End Time
- Wind Speed & Direction
- Temperature
- pH
- Condition Codes
- Rating
- Save Associated Conditions
- Size
- Price

Default Required Information:

- Date Sold
- Salesperson
- Source
- Size
- Route
- Cancel Date
- Cancel Reason
- Reject Reason
- Estimated By

Other Settings:

- Don't Prompt to Change Other Service Status During Save
- Don't Allow Active Program/Job to be All Skip/N
- Allow Changing Program to Different Type
- Show Standard Price instead of Average Price
- Allow Price Change after Invoice Printed
- Copy Customer Source to New Service
- Allow Blanking of Invoice Print Date
- Force Day Codes to be Numeric
- Prohibit Rescheduling Skips
- Unprint Invoice when schedule date changes
- Time Window Optimize for Promised Schedule

The General Ledger

Should be the source of data transferred to your Accounting Software for running Company Financials.

- Captures every transaction
- Can be customized and provide extreme detail
- Should be used to feed your financial system
- Use GL dates to track when data is Recognized or recorded in Accounting System
- Can provide detail to satisfy audits
- With proper controls adds value to your business

The General Ledger

Configuring the GL

The deeper the configuration the more powerful the result.

Map GL Accounts to:

- Program and Services to track revenue
- Discounts and Adjustments to track sales adjustments
- Payment types to track deposits
- Installment and Prepays to track liabilities

The General Ledger - Configuring Services

Track Prepays or Discounts by configuring at service level.

Service Assistant ▾ > Settings > Service Setup

Select...	1		
Accounts			
	Residential Account	Commercial Account	Pri
Standard:	8019 - SEEDING SALES ▾	8019 - SEEDING SALES ▾	Def
Prepay:	Nothing selected ▾	Nothing selected ▾	Bas
Discount:	8749 - Seeding Discounts ▾	8749 - Seeding Discounts ▾	Mar
Surcharge:	Nothing selected ▾	Nothing selected ▾	Est.
Defaults and Required Fields			

The General Ledger – Configuring Discounts

Discount/Surcharge Codes

Code *	Description	Any Branch *	Type	Amount	
19	\$19.95 Special	<input checked="" type="checkbox"/> All All Branches Selected	Fixed Price	19.95	
Available	Surcharge	Permanent	Mobile Device	Internet	Promotion
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Promotion
Residential	Commercial	French Description	Spanish Description		
9097 New Sale Promotio	9097 New Sale Promotio	French Description	Spanish Description		

Enables a very granular reporting of discounts in your accounting system.

The General Ledger – Configuring Adjustments

Adjustment Codes
^

Code *

Description

Credit/Debit

Credit Account *

Debit Account *

9

BOUNCE CHECK DEBIT

Debit

8792 - BOUNCED CHEC

1100 - ACCOUNTS RECI

Any Branch

Text Color

Background Color

Available

All

- DogBoy Lawn

French Description

Spanish Description

Don't Report to Collection Agency

French Description

Spanish Description

✕ Cancel
↻ Update

Showing: 25 Results

Credit/Debit	Chart Of Accounts Credit Description	Chart Of Accounts Debit Description	Available	Text Color	Background Color	
Credit	1100 - ACCOUNTS RECEIVABLE	9094 - DEBIT	✓			
Debit	9093 - CREDIT	1100 - ACCOUNTS RECEIVABLE	✓			
Debit	9094 - DEBIT	1100 - ACCOUNTS RECEIVABLE	✓			
Debit	9094 - DEBIT	1100 - ACCOUNTS RECEIVABLE				

The General Ledger - Configuring Payments

Track payments to different divisions, banks or accounts based on payment type.

Service Assistant > Settings > Payment Type

Payment Type Parameters

Code * Description French Description Spanish Description

CA CASH French Description Spanish Description

Account * Lock Box Type Don't Report to Collection Agency Logo

1010 - CASH - CHECKING ACCOUNT

Available Default ACH Credit Card Internet

Select Picture Clear Picture

Cancel Update

Showing: 25 Results Search...

Code	Description	Available	Default	ACH	Internet	Lock Box Type	Account	Logo
AX	American Express	✓			✓		1011	
Z1	APR payment- Tier II	✓					1017	
AP	APR Tier II Payment	✓					1010	
BK	Bank Debit card	✓					1010	
CA	CASH	✓	✓				1010	
CP	CASH PAYMENT	✓					1014	
CK	Check	✓					1010	

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The General Ledger – Configuring PrePayments

Track Prepay Discounts to service lines by configuring payments to different divisions, banks or accounts based on payment type.

Service Assistant > Settings > Payment Type

Payment Type Parameters

Code * CA Description CASH French Description French Description Spanish Description Spanish Description

Account * 1010 - CASH - CHECKING ACCOUNT Lock Box Type Don't Report to Collection Agency Logo Select Picture Clear Picture

Available Default ACH Credit Card Internet

Cancel Update

Showing: 25 Results Search...

Code	Description	Available	Default	ACH	Internet	Lock Box Type	Account	Logo
AX	American Express	✓			✓		1011	
Z1	APR payment- Tier II	✓					1017	
AP	APR Tier II Payment	✓					1010	
BK	Bank Debit card	✓					1010	
CA	CASH	✓	✓				1010	
CP	CASH PAYMENT	✓					1014	
CK	Check	✓					1010	

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Detail Balance Analysis

Snapshot of the current state of Account Balances

Detailed Balance Analysis

1/27/2025

DETAIL BALANCE ANALYSIS SUMMARY

	0-30	31-60	61-90	91-120	121-180	181-360	>361	TOTAL
DEBIT AGING	0.00	0.00	3,618.64	5,489.95	6,998.91	10,833.64	5,612.40	32,553.54

TOTAL PREPAY REMAINING	-178,290.38						
CREDITS : PREPAY CUSTOMERS (in excess of prepay balance)	-1,074.59						
CREDITS : NON PREPAY CUSTOMERS	-10,192.28						
REMITTANCE DUE : PREPAY CUSTOMERS	333.02						
REMITTANCE DUE : NON PREPAY CUSTOMERS	32,319.21						
NET	-156,905.02						
						TOTAL NON PREPAY	-11,266.87
						TOTAL REMITTANCE	32,652.23
						NET DUE	21,385.36

CREDIT BALANCE	-189,224.23
DEBIT BALANCE	32,319.21
NET	-156,905.02

Operational Reports

Summarizes and provides detail by payment type method and source.



Payment Report

Create a new Payment Report

Payment Report

Branch:	DogBoy Lawn , Tree and Pest	Payment Type:	Nothing selected
Route:	20 of 20 Routes Selected	Date:	📅 Earliest to date
Date Based On:	Transaction Date	Posted by:	57 of 57 Employees Selected
Payment Type:	All Payments	Customer Type:	Both
Customer Status:	10 of 10 Statuses Selected		
Grouping and Summary:	Detail List		

Credit Card/ACH Transaction Report

Cancel

View Transactions

Generate Report

Search...

	Posted Tr	Settled	Transaction Ty... ↑	Status	Payment Type	Credit Card Type	Expiration	Card Number	Amount Refunded to Credit ...	Refund Credit Card Date	Refund Confirmation
	✓	✓	Charge	Approved	CreditCard	Visa	09/28	2462			
	✓	✓	Charge	Approved	CreditCard	Visa	06/27	4853			
	✓	✓	Charge	Approved	CreditCard	Visa	12/28	9465			
	✓	✓	Charge	Approved	CreditCard	Visa	08/27	5597			
	✓	✓	Charge	Approved	CreditCard	Visa	08/27	5597			
	✓	✓	Charge	Approved	CreditCard	Visa	08/27	8528			
d profile)			Charge	Declined	CreditCard	Mastercard	01/26	0037			

Credit Card/ACH Transaction Report



Credit Card/ACH Transaction Report

Review the Status of Credit Card or ACH transactions

Service Assistant > Reports > Credit Card/ACH Transaction Report

Credit Card/ACH Transaction Report

Branches: All Branches Selected

Date Range: 4 weeks ago

Settlement Type: All

Payment Account Type: All

Note: The cutoff times for transactions to appear for a given date are 7:00 PM Eastern for ACH and 9:00 PM Eastern for Credit Card.

Cancel

View Transactions

Generate Report

Search...

Customer Number	Name	Amount	Processed Date	Payment Confirmation Number	Transaction ID	Payment Source	Posted Transaction
4113124	Sha...	131.4	12/1/2024 10:35 AM	4113124-1129026-C-tKTdKaf	N00vDLanPdkGaRae4vVRX3oMjpBAxl2VzK5E	CUSTASST	✓
2170863	Tod...	168.85			wyLXj5AKvZpO	CUSTASST	✓
4087246	Joy...	101.05			/YXoLgdkZQ07	CUSTASST	✓
4030488	Miri...	44.75			bpGAv9MDEwJx	CUSTASST	✓
4057235	Miri...	51.6			ByOoa2vGbEe0g	CUSTASST	✓
3938965	Car...	168.2			vZW5gGXKLpw	CUSTASST	✓
4020782	Wa...	38			QYropPRWGaxb	AUTO PAY (Charge Stored profile)	
4408411	Chi...	160.7			Zowd52NGrIM	CUSTASST	✓
4108013	Dav...	72.2			VYXoLgdkZQ07	SA5 (Charge Stored profile)	✓
2642267	Myr...	61.45	12/2/2024 3:31 PM	2642267-1129026-SP-JWOW1e4	knKMBpxmg09VwQ1orRv2j6AYdJLaONRG4Iyv	SA5 (Charge Stored profile)	✓

Provides detailed status of each CC or ACH transaction.





Payment Reconciliation Tool

This tool reconciles Credit Card/ACH Payment activity against the SA payment activity for a specified period

Key tool to Reconciling Payments received, and SA5 Customer balances. No need to leave SA5.

Discrepancies (0 Discrepancies)

Search: No data to display

Journal Discrepancies (0 Discrepancies)

Search: No data to display

Amount based Discrepancies (0 Discrepancies)

Search: No data to display

ACH Activity Summary for 1/24/2025 9:00 PM to 1/26/2025 8:59 PM

0	\$0.00
Funded Transactions	Funded Amount
0	\$0.00
Processed Transactions	Processed Amount

Show / Hide ACH Transaction Details

Payment Reconciliation Utility

▲ The payment batch window runs from 9:00pm to 8:59pm(EST), starting the previous day. For example, Monday's batch begins on Sunday at 9:00pm.
▲ Please note, payments data can be delayed up to 3 days on weekends and federal holidays.

Date Range: 01/25/2025-01/26/2025 Branches: All Branches Selected

Cancel Generate Report

Credit Card and ACH Activity Summary for 1/24/2025 9:00 PM to 1/26/2025 8:59 PM

5	\$711.12	-\$23.54	\$687.58
Total Sales	Total Sales Amount	Total Processing Fees	Total Amount Deposited
0	\$0.00	0	\$0.00
Credit Card Refunds and Chargebacks	Total CC Refund and Chargeback Amount	ACH Returns and Refunds	Total ACH Return and Refund Amount

Show / Hide Transaction Details

Credit Card Activity Summary for 1/24/2025 9:00 PM to 1/26/2025 8:59 PM

5	\$711.12	-\$23.54	\$687.58
Credit Card Sales	Credit Card Sales Amount	Processing Fees	Amount Deposited
0	\$0.00	0	\$0.00
Credit Card Refunds and Chargebacks	CC Refund and Chargeback Amount	Discrepancies Found	Total Discrepancy Amount

0	\$0.00	0	\$0.00
Processing Fees	Amount Deposited	ACH Returns and Refunds	ACH Return and Refund Amount

Show / Hide ACH Transaction Details



Sales Tax

Sales Tax

Sales Tax report

Sales Tax Report

1/29/2025

All Companies / Branches
Residential & Commercial
Accrual Basis, All Sales Tax
Prepaid And Only Non-Prepaid, 12/1/2024 - 12/31/2024, Summary by Sales Tax, Print transactions that make up the report

Detailed accounting of taxes charged by tax code.

Accrual based is the most accurate. Will automatically account for tax adjustments.

Tax Id	Tax Description	After Discount Sales		Net Taxable Sales		
		Amount \$	Gross Sales \$	Amount \$	Tax Rate %	Tax Amount \$
ALD	Aledo	2,085.01	2,134.85	2,085.01	1.5000	31.30
ANN	Annetta 1.25%/Ann. Crime .25%	294.50	310.00	294.50	1.5000	4.42
BEN	Benbrook	1,667.52	1,674.12	1,667.52	1.5000	24.98
BLD	Benbrook Library District	1,667.52	1,674.12	1,667.52	0.5000	8.38
BRL	Burleson	4,577.59	4,635.40	4,577.59	2.0000	91.66
BRO	Briar Oaks	99.00	99.00	99.00	1.0000	0.00
CCD	Crowley Crime Control District	1,959.81	1,973.21	1,959.81	0.5000	9.65
CLB	Cleburne	529.77	529.77	529.77	2.0000	9.50
CRS	Cresson	744.44	760.10	744.44	1.5000	11.16
CRW	Crowley	2,036.21	2,049.61	2,036.21	1.5000	30.54
DNS	Dennis	651.12	651.12	651.12	1.5000	9.74
E	Erath	5,881.12	5,956.02	5,881.12	0.5000	29.42
EX	Tax Exempt	1,081.90	1,101.90	0.00	0.0000	0.00
FW	Fort Worth	8,567.88	8,665.98	8,567.88	1.0000	85.79
FWC	Ft. WCrime .05% /MTA Trst .05%	8,701.78	8,799.88	8,701.78	1.0000	87.13
FWP	Fort Worth/Parker Co	133.90	133.90	133.90	1.0000	1.34
GB	Granbury					
GDL	Godley					
GR	Glen Rose					
H	Hood					
HCC	Hurst Crime Control Dist					
HCD	Hood Co Dev Dist No 1					

Sales Tax Report

1/29/2025

All Companies / Branches
Residential & Commercial
Accrual Basis, All Sales Tax
Prepaid And Only Non-Prepaid, 1/1/2025 - 1/29/2025, Print transactions that make up the report

Transaction	Serv	Adj	Date	Sales Amount \$	Actual Amount \$	Tax Amount \$	Check Invoice / Customer #	Company/Name	Emp 1	Emp 2
Adjustment			ZZ 1/29/2025	0.00	0.00	-0.33	0 1154	Frank Andrews		JB
Adjustment			ZZ 1/29/2025	0.00	0.00	-4.06	0 1154	Frank Andrews		JB
Subtotal By Date										
					# of Transactions	Sales Amount \$	Actual Amount \$	Tax Amount \$		
1/29/2025 Wednesday					2	0.00	0.00	-4.39		
Total					# of Transactions	Sales Amount \$	Actual Amount \$	Tax Amount \$		
					2	0.00	0.00	-4.39		



History of Adjustments

History of Adjustments Report

Adjustments

Provides summary by code or detailed list to identify which and by whom adjustments are being created.

History of Adjustments Report

1/27/2025

All Companies / Branches
Adjustment Codes : All Adjustment Codes
Tax Codes : All Sales Tax
Routes Selected : All Routes
Posted by : All Posted By
History Date : 10/1/2024 to 1/27/2025
Residential & Commercial
Report Type : Summary by Adjustment Code

Adjustment Code	# of Transactions	Credit Amount	Debit Amount
## - PREPAYMENT DISCOUNT	4	\$9.85	\$0.00
9 - BOUNCE CHECK DEBIT	1	\$0.00	\$124.80
APR - Payment sent to APR - Credit Half	7	\$406.92	\$0.00
BC - SMALL BALANCE CLEAN UP CREDIT	19	\$63.32	\$0.00
BDR - Bad Debt Recovery Paid to Home	2	\$0.00	\$158.00
CC1 - Installment Cancellation Credit	2	\$165.35	\$0.00
CD1 - Installment Cancellation Debit	1	\$0.00	\$49.59
E - POSTING ERROR CREDIT	1	\$0.20	\$0.00
F - REVERSE AN A/R PAYMENT -Debit	2	\$0.00	\$236.80
F1 - REVERSE AN A/R PAYMENT - Credit	2	\$236.80	\$0.00
FB - Bankruptcy	2	\$215.00	\$0.00
GG - LOWER PREPAYMENT	88	\$0.00	\$4,147.87
KK - RAISE PREPAYMENT	46	\$9,651.40	\$0.00
M - BAD DEBT CREDIT	10	\$770.80	\$0.00
PE - Posting error-No service performed	3	\$336.65	\$0.00
Q - Service Allowance - credit	3	\$778.91	\$0.00
RE - REFUND OVER PAYMENT	4	\$0.00	\$479.69
V - SERVICE CREDIT	1	\$33.91	\$0.00
Grand Total :	198	12,669.11	5,196.75



Discount/Prepay Summary

Discount/Prepay Summary Report

Discount/Prepay Summary

Provides summary of discounts or prepays discounts given and remaining for a season.

Discount/Prepay Summary Report

1/27/2025

Code	Description	Amount	# Given (Non-Prepay)	Disc. \$ Given (Non-Prepay)	# Given	Discount \$ Given	# Remaining (Non-Prepay)	Discount \$ Remain. (Non-Prepay)	# Remaining	Discount \$ Remain.
2	20% Off Discount	20.00%	161	1,877.20	243	2,962.11	4	8.65	4	8.65
25	25% Discount	25.00%	0	0.00	5	85.76	0	0.00	0	0.00
4	5% off Discount	5.00%	0	0.00	2	6.33	0	0.00	0	0.00
5	15% Off Discount	15.00%	0	0.00	3	100.32	0	0.00	0	0.00
A	Round Discount	100.00%	263	24,995.50	263	24,995.50	4	331.65	4	331.65
AP	2% Auto Pay Discount	2.00%	2,091	2,912.91	2,314	3,224.50	383	58.14	383	58.14
C	Senior Discount 10%	10.00%	138	808.21	212	1,415.74	22	44.85	22	44.85
CS	Senior Discount 5%	5.00%	207	640.99	450	1,371.71	44	33.30	44	33.30
D	50% Off Discount	50.00%	62	2,151.82	81	3,000.51	1	32.50	1	32.50
ITS	Incentive To Stay	100.00%	3	150.00	3	150.00	0	0.00	0	0.00
M	PRICE ADJUSTMENT - 10	\$10.00	3	30.00	8	80.00	0	0.00	0	0.00
MI	Military Discount	5.00%	23	55.73	32	81.26	4	0.00	4	0.00
N	PRICE ADJUSTMENT - 15	\$15.00	22	330.00	27	405.00	0	0.00	0	0.00
NBR	50% Off Neighbor Discount	50.00%	1	29.00	1	29.00	0	0.00	0	0.00
O	PRICE ADJUSTMENT - 20	\$20.00	7	120.00	19	360.00	0	0.00	0	0.00
P	PRICE ADJUSTMENT - 25	\$25.00	9	225.00	9	225.00	0	0.00	0	0.00
Q	PRICE ADJUSTMENT - 30	\$30.00	15	450.00	16	480.00	1	30.00	1	30.00
R	Referral Discount \$20 off	\$20.00	86	1,720.00	145	2,900.00	0	0.00	0	0.00
RD	Referral Discount \$40 off	\$40.00	1	40.00	1	40.00	0	0.00	0	0.00
S	Complimentary Service	100.00%	171	11,858.85	171	11,858.85	17	704.70	17	704.70
Grand Total :			3,263	48,395.21	4,005	53,771.59	480	1,243.79	480	1,243.79

Operational Reports



Credit Hold Report

Credit Hold Report

- Allows you to identify and create actionable lists of customers to contact prior to involving a third party.
- Monitor regularly to see, potential cancellations, service opportunities and prevent lost revenue.
- An effective **consistent** Collections routine will directly impact profitability and customer retention.

Credit Hold Report

Branch: DogBoy Lawn , Tree and Pest

Customer Status: 2 of 10 Statuses Selected

Ignore customers with collection code: Nothing selected

Customer Type: Both

Sort By: Customer Number

Summary Only



Installment Customer Audit Report

Find installment billing details for amounts billed, serviced, paid and remaining

Operational Reports

Identifies Customers' installment plan balances.

Provides a detailed list of customer's and installment status and balance.

Installment Customer Audit Report											All Companies / Branches Residential & Commercial	
1/29/2025											Installation Plan Status: Active Completed Active	
											Installation Plan Expiration: 1/1/2024 12:00:00 AM to 12/31/2025 11:59:59 PM	
											Net Installment Amount: Only customers that owe	
											Sort By : Installment Plans	
Acct #	Company/Name	Address	Plan Id	status	Serv. Done	Inst. Billed	Serv. Remain	Inst. Remain	Installment Balance	Payments Received	Net Installment	
266609	Cu lick	108 Des	zville, MO 63385	1212	Cancelled	243.06	189.04	0.00	94.53	54.02	189.04	54.02
272411	Lo uce	10 Fores	63366	1431	Complete	407.34	359.28	0.00	0.00	48.06	359.28	48.06
15292	Sc , Scott	7209 We	63368-8	Fallon, MO	3235	Cancelled	524.08	499.23	0.00	166.39	499.23	24.85
76214	Ko Stephen	290 Alex	aries, MO 63304	3258	Complete	528.98	676.49	0.00	0.00	-147.51	491.07	37.91
78034	Kir stal	1215 Ca	rs, MO 63304-	3261	Cancelled	838.06	827.76	0.00	413.88	10.30	827.76	10.30
89681	Jai Mike	1027 Sy	Ventzville, MO	3273	Complete	1325.05	1325.05	0.00	0.00	0.00	1214.62	110.43

Acct #	Company/Name	Address	Plan Id	status	Serv. Done	Inst. Billed	Serv. Remain	Inst. Remain	Installment Balance	Payments Received	Net Installment	
Totals :					218	124284.45	103669.41	0.00	5454.73	20615.04	101179.98	23104.47



Installment Customer Audit Discrepancy Report

Find Discrepancies such as services not being charged or being double charged or total Installment charges don't...

Provides audit of installment plans to find incorrectly configure services or accounts.

Installment Discrepancy Audit Report

Installment Customer Audit Report										All Companies / Branches All Programs Season : 2025	
										Include Total Amount Discrepancy Residential & Commercial	
1/29/2025										Sort By : Installment Plans	
Acct #	Company/Name	Address	Service	status	Plan Id	Installment Plan Status	Discrepancy				
16046	Bryan	ony	720 Au		eville, MO 63385-3070	OS	9	0	none	No Contract	
16046	Bryan	ony	720 Au		eville, MO 63385-3070	ST	9	0	none	No Contract	
16046	Bryan	ony	720 Au		eville, MO 63385-3070	LCF	9	0	none	No Contract	
270943	Wide		506 Ca		ventzville, MO 63385	LC	9	0	none	No Contract	
272080	Ross	obbie	18 Free		arles, MO 63303	LC	9	0	none	No Contract	
272080	Ross	obbie	18 Free		arles, MO 63303	GC	9	0	none	No Contract	
291640	Delay		132 Au		ristell, MO 63348	CA	9	0	none	No Contract	
15845	Warr		687 Arg		IO 63385-2859	LC	9	4791	Active	Totals do not match. Service => 393.47 , Installments => 584.77	
15845	Warr		687 Arg		IO 63385-2859	GC	9	4791	Active	Totals do not match. Service => 85.07 , Installments => 584.77	
15845	Warr		687 Arg		IO 63385-2859	LCS	9	4791	Active	Totals do not match. Service => 75.87 , Installments => 584.77	
28433	Doug	Kate	15 Crov		d, MO 63005-7102	LC	9	4842	Active	Totals do not match. Service => 874.16 , Installments => 1,080.99	
28433	Doug	Kate	15 Crov		d, MO 63005-7102	GC	9	4842	Active	Totals do not match. Service => 153.86 , Installments => 1,080.99	
28433	Doug	Kate	15 Crov		d, MO 63005-7102	LCS	9	4842	Active	Totals do not match. Service => 150.53 , Installments => 1,080.99	
88735	Kupe		6517 S		on, MO 63368-7847	LC	9	4879	Active	Totals do not match. Service => 429.52 , Installments => 1,008.88	
88735	Kupe		6517 S		on, MO 63368-7847	GC	9	4879	Active	Totals do not match. Service => 96.86 , Installments => 1,008.88	

Creating Favorites

Add these reports to your weekly favorites!

Report Favorites

Report Group:
Create New Group

Report Group Name:
JoeMacs Favorites

Availability:
Private

Branches:
 All 6 Branches Selected

Report Title:
Weekly Detailed Balance Analysis- All

Saving will also save any changes you've made to your report setup.

Finance Related

- Detailed Balance Analysis
- Aging reports
- Payment Reports
- Credit Card ACH Report
- History Reports (Payments, Production and Adjustments)
- Discounts Remaining
- Tax Report

Operational

- Cancellation Reports
- Season Summary by Service
- Customer Growth Analysis
- Unserviced \ Critical Production Report

Session Feedback

- Login to the Event Mobile App
- Add this session to your schedule
- Click Survey
- Give it a rating 1-5 stars

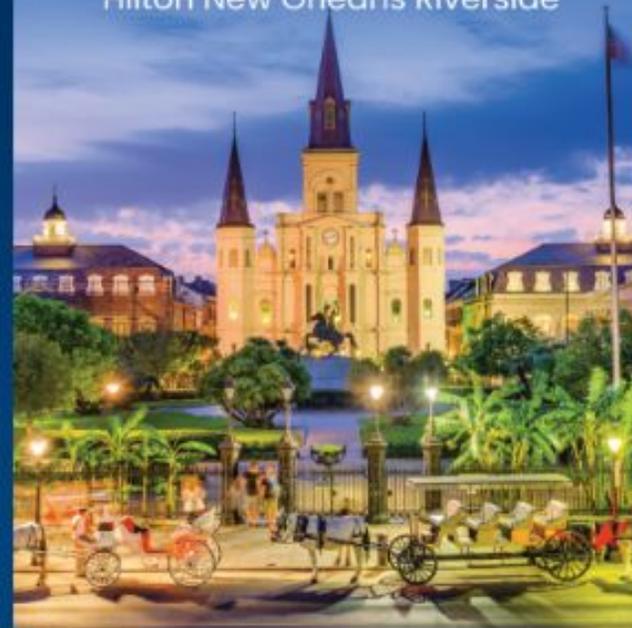
**Sign up on 2/4
and receive 20%
off your ticket!**

 **BEYOND SERVICE**
CUSTOMER CONFERENCE '27

**SEE YOU IN
NEW ORLEANS!**

Sunday, January 31, through
Wednesday, February 3, 2027

Hilton New Orleans Riverside



Questions?